

# From The Heart Home Care marks 5 years

By **KARLA SANTOS**  
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**BERLIN** — From The Heart Home Care is celebrating five years of professional senior services.

With the holiday season upon us, Eva Puzio, who started the business, wanted to thank everyone involved with her operation.

“Anyone’s business would be nothing without clients and employees,” Puzio said. “Thank you to everyone, Merry Christmas and Happy New Year.”

The company has a team of caregivers that offer companionship, personal care assistance, special care and live-in care to senior citizens depending on each client’s

“Anyone’s business would be nothing without clients and employees.”

**EVA PUZIO**  
From The Heart Home Care

“I know exactly what caregivers need and the needs of clients so I try to satisfy clients and caregivers at the same time.”



From left are Slavek Bulavko, Anna Petillo, Eva Puzio and Julie Colon.

**SLAVEK BULAVKO**  
Representative of client relations at From The Heart Home Care

needs.

Slavek Bulavko, representative of client relations at From The Heart Home Care, said he focuses on matching the appropriate caregiver with a client by screening personality compatibility to better serve their needs and wants.

Slavek has worked for the company for 11 months but he also has previous experience as a caregiver.

“Finding the right match

is important,” Slavek said. “I know exactly what caregivers need and the needs of clients so I try to satisfy clients and caregivers at the same time.”

From The Heart Home Care signs contracts with the State of Connecticut and the state’s Department of Veterans Affairs frequently. The business offers options such as the Adult Family Living Program in which the state pays a family member to take care of a loved one at home. The earnings of those individuals are tax free stipends. They serve as subcontractors for

the company.

Clients in need of special services due to illnesses such as cancer, dementia, Alzheimer’s disease, brain injury and stroke are handled by the company. In addition, From The Heart Home Care provides 24-hour live-in caregivers who assist clients with household tasks and activities of the daily living.

From The Heart Home Care has 30 employees and it is headquartered at 300 New Britain Road.

Puzio, who has been with the company since it started

in 2013, said that she takes pride in listening and providing solutions for caregivers and clients.

“Employees are very important, if there are no employees, the business would not exist,” Puzio said, adding that keeping employees happy and understanding they have a life outside of work is important.

To talk with the company team call 860-882-4623 or go to alz.org.

Visit [fromthehearthomecare.org](http://fromthehearthomecare.org) to learn more about the services offered by the business.

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