

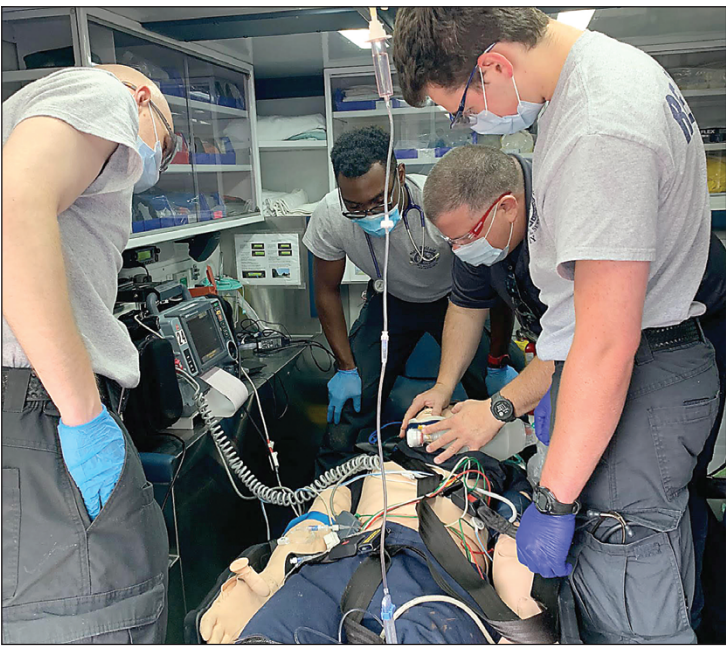
PROMOTIONAL FEATURE

NBEMS program receives national recognition

STAFF
The New Britain Emergency Medical Services and its EMS Academy have been dedicated to caring for and educating the community of New Britain since 1977. It is one of the first grant-funded emergency medical services organizations in the country. Each aspect fills a separate,

but related, role in providing emergency medical services and pre-hospital care to New Britain and the surrounding communities. NBEMS is the 911 Advanced Life Support provider for the city of New Britain. They are the ones who provide sophisticated care, treatment and medical transportation 24 hours a day, seven days a week, 365 days a year. The NBEMS annually responds to 14,000 911 requests and transports 11,550 patients on average.

The NBEMS Academy faculty is where all of the training and education takes place, preparing professionals, volunteers and organizations to care for the sick and injured with outcomes-based clinical skills to save lives and prevent suffering.



Courtesy photo
New Britain EMS, one of the first of its kind, responds to 14,000 911 requests on average.

ulty teaches at the New Britain EMS Training Academy, which educates paramedics bound for service in New Britain and other nearby communities. The academy helps services to weather the EMS recruitment and retention crisis, providing educational services and support to the greater New Britain community.

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“Our organizational culture is one where learning is energized at all levels,” NBEMS CEO Chief Bruce Baxter said, “and employees are taught to focus on the continuous improvement of their skills.”

NBEMS received Gold Plus award recognition from the American Heart Association’s Mission: Lifeline Program. This national recognition is given to services for implementing excellent quality improvement measures for the treatment of patients who experience severe heart attacks (STEMI).

The Quality Improvements Program highlights one of many

ways an ambulance service can have a significant impact on community health beyond providing ambulance transports. Captain Patrick Ciardullo, head of the NBEMS QI Program, feels strongly that proactively addressing future challenges is the key to continuous advancement.

“While it is important to read run reports and reflect on what transpired in past calls,” Ciardullo said, “the benefit of a strenuous QI program is to address issues before they become a problem.”

Quality is evident in the stations and ambulances equipped with the best information systems and medical technology on the market. Lucas CPR devices, EZ-IO drills, and video laryngoscopes are a few examples of investments that have led to optimal patient outcomes and widened the scope of practice for medics in the field.

Many paramedics are introduced to NBEMS long before their first shift on a blue and white ambulance. Expert NBEMS fac-



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